

# Change of Name Form



Please print, sign and return this document to us via post or email:  
Post: Freepost Rabobank Online Savings, PO Box 38567, Wellington 5045  
Email: ClientMaintenanceNZ@rabobank.com

## Customer information

Rabobank customer number

Rabobank account number

Current name

New name

## Identity Verification Documents

Please select one of the following options:

**Option 1**

**Provide certified ID**

Please see the attached Identity Verification Checklist for acceptable identification documents. Please note that the identification document **must be in your new name**.

**Option 2**

**Provide a linking document evidencing your name change**

Please note this must include **both your old and new name** and must be an official government document. E.g. Marriage Certificate, name change document, etc. This document does not need to be certified and may be returned by email to ClientMaintenanceNZ@rabobank.com

## Nominated Account

Update our record of your Nominated Account

If you wish to update our record of your Nominated Account to a new account name, please provide us evidence of this account showing the change. Evidence of your amended Nominated Account can be in the form of a copy of a recent bank statement (within twelve months), an enclosed bank deposit slip or an online banking printout that shows your name, the account number and the date.

## Signature

Signature of account holder

New signature (if different)

Date

Please note that you cannot use this form to change the type of account (e.g. from an individual account to a joint account). If you wish to do this, you need to complete a new application for that particular account.

# Identity Verification Checklist

This checklist details the documentation needed to meet Rabobank's personal identification and address verification requirements. Please see the next page of the form for the address verification requirements.



## Select your identity documentation option

Please select one of the following options and make sure you have copies of documents certified by a trusted referee listed below or sighted and signed by a Rabobank New Zealand staff member.

### Option 1

**ONE of the following Primary photo forms of ID:**

- New Zealand Passport
- Overseas Passport
- New Zealand Firearms Licence
- New Zealand Certificate of Identity
- Emergency Travel Document
- National ID Card

### Option 2

**ONE of the following Primary non-photo forms of ID:**

- New Zealand Full Birth Certificate
  - New Zealand Certificate of Citizenship
  - Overseas Birth Certificate
  - Overseas Citizenship Certificate
- and ONE secondary or supporting form of photographic ID:**
- New Zealand Driver Licence  
*Copy of front and back is required*
  - International Driving Permit
  - Kiwi Access Card/18+ Card
  - New Zealand Defence Photo ID

### Option 3

- New Zealand Driver Licence  
*Copy of front and back is required*

**and ONE of the following documents:**

- Please note: if you are providing one of the below, please include the certification for this document.
- SuperGold Card (with name and signature)
  - Non Rabobank Bank Statement issued by a registered bank within the last 12 months
  - A statement issued by a government agency e.g. IRD within the last 12 months
  - A current signed credit card, debit card or EFTPOS card issued by a registered New Zealand bank, other than Rabobank, with the customer's name embossed

## Identification Verification Requirements

Rabobank New Zealand staff are able to sight and sign a copy of the above original ID documents. Please present your ID at your closest branch

Visit: [www.rabobank.co.nz/office](http://www.rabobank.co.nz/office) for locations of Rabobank New Zealand offices near you

Certification requirements if using a trusted referee:

- Name of trusted referee
- Occupation
- Date
- Signature of trusted referee
- A statement confirming the documents are legitimate copies of the original document

Photo ID – A true copy and represents the identity of the named individual

Non-photo ID - A true copy of the original document

Where multiple IDs are required for more than one account holder, each individual copy of ID document must be certified

**All certified copies must be presented within 3 months of certification**

List of trusted referees:

- Justice of the Peace
- Registered Medical Doctor
- Member of Parliament
- Notary Public
- A member of the Police
- NZ Honorary Consul
- Lawyer
- Registered Chartered Accountant
- Registered Teacher
- Commonwealth Representative

A trusted referee must not be:

- Related to the customer, e.g. a trusted referee cannot be their spouse or partner, parent, child, brother, sister, aunt, uncle or cousin
- A person who lives at the same address as the customer
- A person involved in the transaction or business requiring the certification
- The Customer

Examples of the correct certification wording located on the next page

# Identity Verification Checklist

## Address Verification

Please provide one of the following forms of address verification. All documents must be dated within the last 12 months. These documents do not need to be certified.

- Bank statement (non-Rabobank)
- Insurance letter
- IRD Tax notice/certificate
- Rental tenancy agreement
- Legal document
- Rates bill (including address of service)
- Current electoral roll
- Government Department document
- Utility bill (e.g. Electricity/Water/Telecommunications)
- Electronic white pages

## Identification examples

### Example of photo ID with correct certification



I certify that I have sighted the original document and that this is a true copy of the original and represents the identity of the named individual.

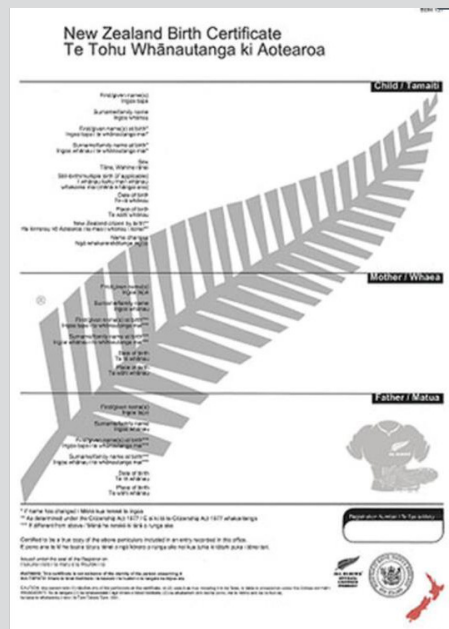
Name

Occupation

Date

Signature

### Example of non-photo ID with correct certification



I certify that I have sighted the original document and that this is a true copy of the original

Name

Occupation

Date

Signature