



Rabobank Debit MasterCard®

With you wherever you are, whenever you need it



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Rabobank Debit MasterCard – July 2023



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Purchase with confidence

Introducing the Rabobank Debit MasterCard. This card offers security and flexibility, plus the convenience of online and over the phone payments options.

Expand your boundaries

The Rabobank Debit MasterCard is more than an ATM/EFTPOS card, it gives you access to your money at home and overseas, plus:

- The convenience of purchasing online, over the phone and by mail order
- Access to your All In One account at over 32 million locations, wherever MasterCard is accepted
- The world's largest ATM network
- The maximum daily transaction limit for electronic transactions made with the MasterCard is \$5,000.



Play it safe, 365 days a year

Your Rabobank Debit MasterCard is issued with chip technology to deliver the highest level of debit card security. However, for additional security, it is still important to follow these safety tips.

Over the counter

- Always request a receipt and reconcile with account statements.
- Never leave your card unattended.
- Discreetly enter your PIN at terminals.

Over the phone and online

- Never reveal account details to someone who has called you unexpectedly.
- Always use a secure website by checking the internet address begins with 'https'.
- Ensure your computer has an up-to-date firewall and anti-virus software.
- Never send payment information via email.
- Only use your card with reputable merchants.
- If using a computer for online purchasing, make sure it is secure and log out correctly.

When overseas

- Contact us to let us know you are going overseas.
- Before you go, check your card isn't due to expire.
- In an emergency contact the Rabobank overseas emergency number +64 4 819 2783.
- Keep this number with you, but separate from your card.

In New Zealand

Press 'Savings' or 'Cheque' to make a purchase or to withdraw cash from ATMs or 'Tap' your card for PayPass transactions up to \$200 at participating stores.

Outside of New Zealand

Press 'Credit' when purchasing or withdrawing cash from ATMs or 'Tap' your card for PayPass transactions at participating stores. Although you press 'Credit' your current All In One account will be debited and the transactions recorded on your statement. Currency conversion fees apply.

Rabobank MasterCard PayPass

Your card is MasterCard PayPass enabled. MasterCard PayPass is the latest in contactless payment technology. It's a faster and more convenient way to make small purchases. Just tap your card on a MasterCard PayPass reader at participating merchants, and go. There's no need to enter your PIN or sign for purchases under \$200.

You can use MasterCard PayPass at thousands of locations across the world, wherever the contactless symbol and MasterCard logo are displayed.

You can still use your card for PayPass purchases over \$200. You'll just need to enter your PIN.

Safe and Secure

Your Rabobank MasterCard PayPass enabled card offers the latest in security, with encrypted chip technology helping to protect you from fraudulent or unauthorised transactions.

Lost or stolen card

Contact us on **0800 500 933**.

If you're overseas call **+64 4 819 2783**

Rabobank's other products and services

All In One account

A market-leading loan with internet banking, mobile banking, personal phone banking service, Debit MasterCard® and ATM access.

Market Risk Management Services

Helping farmers manage future income streams.

Major Agribusiness Clients Group

Servicing 'middle market' clients operating beyond the farm gate.

Rabobank Online Savings¹

This is the Rabobank's online savings division which provides a range of savings products with competitive interest rates.

Deposits²

Rabobank offers you a range of competitive options for investing your funds. 100% of your deposits are used to help fund New Zealand food and agribusiness.

RaboResearch

Combining local knowledge with global research in agriculture and related industries.

Business Management Programs

Practical and strategic education for leaders in agriculture.

Sustainable Food Production

Providing clients with knowledge and insights on sustainable farming/growing practices.



¹MasterCard is the registered trade mark of MasterCard International Incorporated. Fees from ATM network owners may be applicable.
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