

# How to guide

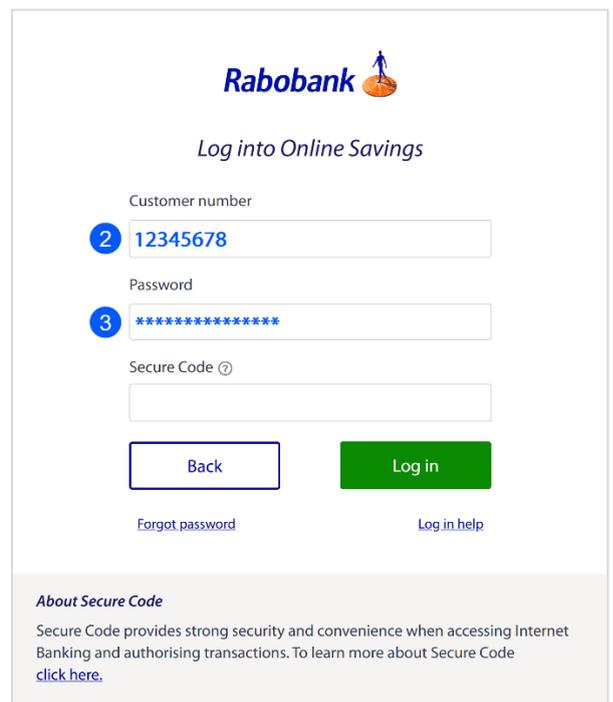
## Logging in to Internet Banking

There are slight visual variations for iOS vs Android devices.

Step 1: Open the Rabobank Online Savings Internet Banking website

Step 2: Enter the customer number for the account you wish to access

Step 3: Enter the password for this customer number



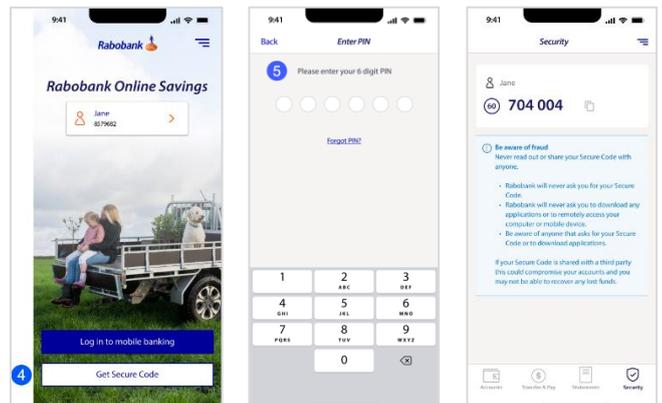
The screenshot shows the Rabobank Online Savings login interface. At the top, the Rabobank logo and the text 'Log into Online Savings' are displayed. Below this, there are three input fields: 'Customer number' with the value '12345678', 'Password' with masked characters '\*\*\*\*\*', and 'Secure Code' with a help icon. There are 'Back' and 'Log in' buttons. Below the buttons are links for 'Forgot password' and 'Log in help'. At the bottom, there is a section titled 'About Secure Code' with explanatory text and a 'click here' link.

Step 4: To generate the Secure Code from your mobile app, click 'Get Secure Code'

Step 5: Enter your 6 digit PIN

This will open the Security tab and show the Secure Code

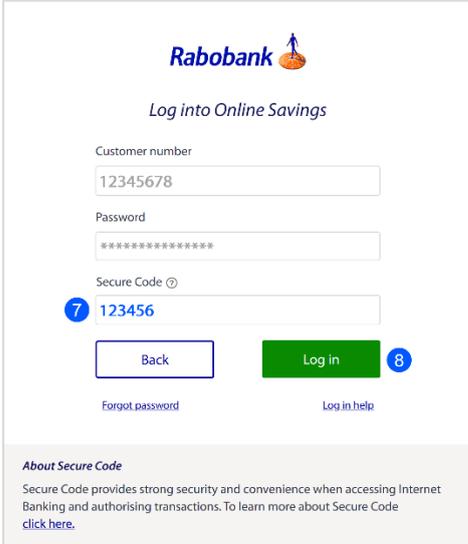
**Note:** This code changes every 60 seconds



Step 6: Return to your Internet Banking log in screen

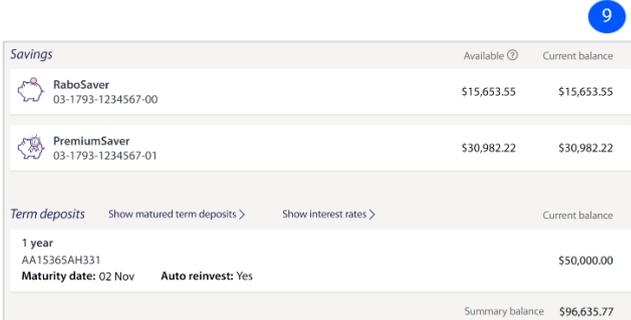
Step 7: Enter your Secure Code that was generated by your mobile app

Step 8: Click 'Log in'



The image shows the Rabobank Online Savings login interface. At the top is the Rabobank logo. Below it is the heading "Log into Online Savings". There are three input fields: "Customer number" with the value "12345678", "Password" with masked characters "\*\*\*\*\*", and "Secure Code" with the value "123456". A blue circle with the number "7" is next to the Secure Code field. Below the fields are two buttons: a blue "Back" button and a green "Log in" button with a blue circle containing the number "8". There are also links for "Forgot password" and "Log in help". At the bottom, there is a section titled "About Secure Code" with a brief explanation and a "click here" link.

Step 9: You are now logged in to Internet Banking



The image shows the Rabobank Online Savings account summary page. It features a blue circle with the number "9" in the top right corner. The page is divided into two main sections: "Savings" and "Term deposits".

Savings		Available ⓘ	Current balance
 RaboSaver	03-1793-1234567-00	\$15,653.55	\$15,653.55
 PremiumSaver	03-1793-1234567-01	\$30,982.22	\$30,982.22

Term deposits		Show matured term deposits >	Show interest rates >	Current balance
1 year	AA15365AH331			\$50,000.00
<b>Maturity date:</b> 02 Nov	<b>Auto reinvest:</b> Yes			
			Summary balance	\$96,635.77