



# Your right to privacy

## Rabobank New Zealand Privacy Notice

### Rabobank New Zealand

**Contact:**

The Privacy Officer  
Rabobank New Zealand  
PO Box 38396, Wellington Mail Centre  
Lower Hutt 5045  
Telephone: 0800 500 933  
Fax: 04 819 2706

[www.rabobank.co.nz](http://www.rabobank.co.nz)

This notice applies to information provided by you (or any identifiable individual) directly to either of the following companies:

- Rabobank New Zealand Limited, and/or
- Coöperatieve Centrale Raiffeisen – Boerenleenbank B.A., Incorporated in The Netherlands and acting through its New Zealand Branch,

these companies (together or individually) are referred to as **the Bank** in this Notice.

### Collection and Security of Personal Information

All personal information provided by you directly to the Bank is collected and held by the Bank.

To prevent unauthorised access, maintain data accuracy and ensure appropriate use of any personal information, the Bank has in place physical, electronic and managerial processes.

### Use of Personal Information

The Bank collects personal information for the purposes of:

- Identifying you
- Assessing whether you qualify for a particular product or service
- Contacting you as required in respect of the product(s) or service(s) it provides to you
- Contacting you in relation to other products and services that may be of interest to you

The Bank will use your personal information in connection with products/services which it provides and otherwise in accordance with the requirements of the Privacy Act 1993. The information may be used by the Bank's staff and any third parties (such as credit agencies, mailing houses, cheque and electronic transaction processors and information technology service providers) who need to be involved in order to supply/maintain/improve the Bank's products/services provided to you.

### Disclosure of Personal Information

We do not disclose your personal information to anyone unless such disclosure:

- is directly connected with the products/services provided by the Bank;
- is required or authorised by a New Zealand statute (please contact us for a comprehensive list of such statutes), or
- will prevent or lessen a serious and imminent threat to somebody's health.

### Your choices

If you refuse to provide us all personal information requested by us (or supply incorrect information), we may not be able to provide the products/services for which you applied.

Subject to the provisions of the Privacy Act 1993 you may gain access to personal information held by the Bank by contacting us as set out below. If the information held by us is incorrect you may require that it be corrected or deleted. If you request that we delete your personal information we may withdraw any or all products/services which we provide to you.

To protect your privacy and the privacy of others, we may have to verify your identity before we give you access to information about you or change it.

### How to contact us

If you want to correct, or simply gain access to your personal information, or if you have any privacy concerns that you want to discuss with us you can contact us by:

Post: The Privacy Officer  
Rabobank New Zealand  
PO Box 38396  
Wellington Mail Centre  
Lower Hutt 5045

Telephone: 0800 500 933

Facsimile: 04 819 2706